



## PIAQ QUALITY POLICY

As PIAQ, our quality policy is; Focusing on the zero error policy in the delivery of our services, it is always to remain a pioneer, leader and reliable in the sector. In the presentation of these services, it is the primary responsibility of PIAQ management to ensure that our company's staff, customers, visitors and other interested parties work in compliance with legal obligations in terms of occupational health / safety and environmental safety, both for themselves and for each other. Combination of responsible behavior, good practice and common sense; is the key to success.

PIAQ System Certification and Training Services activities; Adopting the principle of impartiality and independence, qualified personnel who are constantly trained and a quality management system that ensures traceability, in accordance with ISO/IEC 17021-1:2015, ISO 19011 standards and other international standards, guides and legislation, language, religion, race, political party, gender, ethnic origin, without discrimination. PIAQ protects all kinds of intellectual and property rights of its customers and all related parties during the services it provides. PIAQ is committed to protecting the interests of society and other interested parties while providing its services in an independent, impartial and ethical manner.

On the basis of the services we offer; We have an understanding of customer orientation, timely, fast and reliable and the highest quality service. Our primary goal is to help the customer leave the certification process with added value with our expert auditors. It is the primary rule for all our employees that our company continues its activities in accordance with the rules of professional ethics in achieving these goals. If our customer has any complaints or objections in these areas, our company carries out the issue impartially.

By defining the processes in its field of activity, developing a system focused on performance measurement and risk analysis, PIAQ carries out studies to increase the qualification of the employee, process and audit team, to carry out corrective actions for detected errors effectively and to minimize risks. Our company, which has adopted the understanding of continuous improvement in all its services; undertakes to comply with the principles of confidentiality, independence and impartiality.

Abdullah KEÇİYOKUŞU  
Chairman of the Board

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